



Ancient Order of Foresters Friendly Society

SOCIETY BOOKLET

Ancient Order of Foresters Friendly Society

Court "Pride of Sarnia" 8143

Established in Guernsey – 1866

Updated: 31 July 2026

This Society Booklet is effective from 31 July 2026.

These are the Society Benefits and Terms of Ancient Order of Foresters Friendly Society. They apply to all members.

How do I contact Ancient Order of Foresters Friendly Society?

If you have any queries about your cover or your benefits you can contact us using the details below:

By Phone: (01481) 728864

By Email: court8143@forestersfriendlysociety.co.uk

Via Website: <https://forestershealthcare.co.uk/court/>

By Post: Ancient Order of Foresters Friendly Society Court Pride of Sarnia 8143,
Albert House,
South Esplanade,
St Peter Port,
Guernsey,
GY1 1AW

How do I make a claim?

We have included a guide to making a claim in Section 2 of this booklet. You can also email or call us so we can talk you through the process.

Ancient Order of Foresters Friendly Society Court “Pride of Sarnia” 8143

^ Telephone lines are open 9AM to 5PM Monday to Thursday and 9AM to 4:30PM on Friday. Please note we close daily over lunchtimes between 12:30 – 13:30.

Grants & Other Benefits:

The following grants and “other benefits” are provided on a discretionary basis only, subject to funds available. Grants are not funded by member premiums. Ancient Order of Foresters Friendly Society reserves the right to alter, add or remove grants or other benefits without prior notice.

Dental & Optical Grant

- Claim up to £150 per calendar year in respect of any combination of the below:
 - Dental consultations, treatment and hygienist consultations, and/or
 - Consultations with an optician/optometrist, glasses and contact lenses

Subsidiary Benefit Grant

- Claim up to £150 in the event of financial hardship such as fire, storm or flood etc, Payments under this grant are at the discretion of the Court Membership Committee and may be subject to means testing.

Subsidiary Benefits Fund Death Grant

- Upon receipt of a certified death certificate a grant of up to £250 can be payable to the member’s next of kin. (Member must have completed a minimum of 24 months of Membership)

Convalescent Home Care Grant

- Financial compensation towards convalescent home care. (Member must have completed a minimum of 24 months membership and be in receipt of a recommendation letter from a registered general practitioner)

Educational Award Grant

- Financial assistance towards studying for professional or academic qualifications (member must have completed a minimum of twelve months membership)
- Consultations, treatment or prescriptions relating to homeopathy.

Other Information:

Membership Certificate

At the commencement of your Membership, you will have been issued with a Membership Certificate. This document provides your membership number and the commencement dates of joining the Society.

Society Terms:

Your Membership Certificate (which is personal to you) and these society terms together form our Membership Agreement with you.

Applying for Membership

When applying for membership with us you must complete an application form. Upon receipt of a completed application we will review and confirm your membership application has been completed, you will be communicated by letter/ email regarding the status of your membership application.

Applying for another individual

From the age of sixteen onwards an applicant should complete and sign an application in their own name. Applications for cover where an individual is aged fifteen or under must be completed and signed by a parent or legal guardian.

An application may also be completed and signed on behalf on an individual by another person when accompanied by a legal guardianship notice or power of attorney notification.

Grant Claiming:

Step by step guide to making a Grant claim

- 1) If you are unsure about whether or not you are entitled to claim a grant you should email / call us for assistance. Our contact details can be found on your Membership Certificate or at the front of this booklet.
- 2) Forward us the grant claim/ application

Forward your full detailed receipt for Dental and Optical grant claims to us either by post or emailing to court8143@forestersfriendlysociety.co.uk.
- 3) Let us handle the rest

Once your grant claim for dental or optical grants has been received our team will process this. In the event that your grant limit for the year has been exceeded, a member of our team will contact you either by email, phone or letter.

NOTE: with effect from 1 July 2025, receipts must be submitted within 6 months of the treatment date.

Grant claim settlements will be paid to the member of whom the charge is invoiced to unless:

- The charge is invoiced to a member under eighteen years of age or otherwise stated
- We have received a copy of a legal guardianship notice or notice of power of attorney for the member
- We have received written notification from the member confirming their wish to have another individual reimbursed
- We will require confirmation of bank account details to be able to pay a grant

Other Information

Meetings

All members are eligible to attend our meetings which are held on the third Monday of every month (with the exception of December) at 7.00PM.

Meetings take place at our offices, entry through the front doors only.

Meetings in the month of May are usually held at an alternative venue. Please contact the office in advance for the location should you wish to attend.

Complaints

We take all complaints seriously and aim to resolve problems promptly. If you should have a complaint with regards to your Membership and/or a grant claim you should in the first instance, contact the Office in writing, so that your concerns can be raised with Management and investigated.

If we are unable to resolve your complaint to your satisfaction, it will be referred to the Board of Trustees for review and determination.

If you remain dissatisfied following our final response, you may refer your complaint to:

Channel Islands Financial Ombudsman
PO Box 114
Jersey
JE4 9QG
Telephone: 01534 722218
Website: <https://www.ci-fo.org>

Data Protection

On 25 May 2018, The Data Protection (Jersey) Law, 2018 and The Data Protection (Bailiwick of Guernsey) Law, 2018 (Guernsey and Jersey's equivalent legislation to the European Union's General Data Protections Regulation (GDPR)) came into force.

Ancient Order of Foresters Friendly Society Court "Pride of Samia" 8143 is registered with the Office of the Data Protection Commission in Guernsey and Jersey for the processing of data. We seek to comply fully with the Law and our Data Privacy Statement which gives further information about how we comply with the Law. This can be found at <https://forestershealthcare.co.uk/data-privacy-statement> or a hard copy can be requested from us.

Please note that the basis for processing your personal data is the conclusion of a contract between us and you – the contract being your membership with us – as evidenced by your completed application form. We will only use the data for the purposes for which it was provided. We can also confirm that we only hold the data necessary for your membership, and that this data is only retained by us for a fixed period after you cease to be a member. Should you have any further questions in respect of our compliance with the Data Protection legislation, please feel free to contact us.